



## You are now enrolled in Anthem Blue Cross, what next?

Your Anthem ID card will arrive in the mail within 7-10 business days.

Need to see a doctor now and don't have your ID card? No worries, you can....

1. Print a temporary ID card by logging in to [www.anthem.com/ca](http://www.anthem.com/ca) or click *register now* if you don't have a logon. If you don't have your ID#, you can register with the policyholder's SSN.
2. You can view your ID card on your mobile phone using Anthem's free mobile app.
  - a. Download the free app – just search for *Anthem Blue Cross* at the app store/play store on your phone.
  - b. Access the app, log on or click *register now* if you don't have a logon. If you don't have your ID#, you can register with the policyholder's SSN.
3. Provide your doctor with the policyholder's SSN and let them know you have Anthem Blue Cross (HMO, PPO, or HSA) Plan coverage and they can call Anthem Customer Service to verify your eligibility and benefits.

### For HDHP Plans Only:

Need to fill a prescription? No problem, you can...

1. Provide the Pharmacy with the following:
  - a. The Pharmacy Benefits Manager: Express Scripts (ESI)
  - b. The Policyholder's SSN
  - c. Rx BIN: **3858**
  - d. Rx PCN: **A4**
  - e. Rx Group: **WLHA**

Registering for access not only allows you to print your ID card, there is valuable information and interactive tools on Anthem's website where you can view your plan coverage, check on the status of your claims, search for doctors, compare cost as well as quality on certain services, and refill prescriptions.